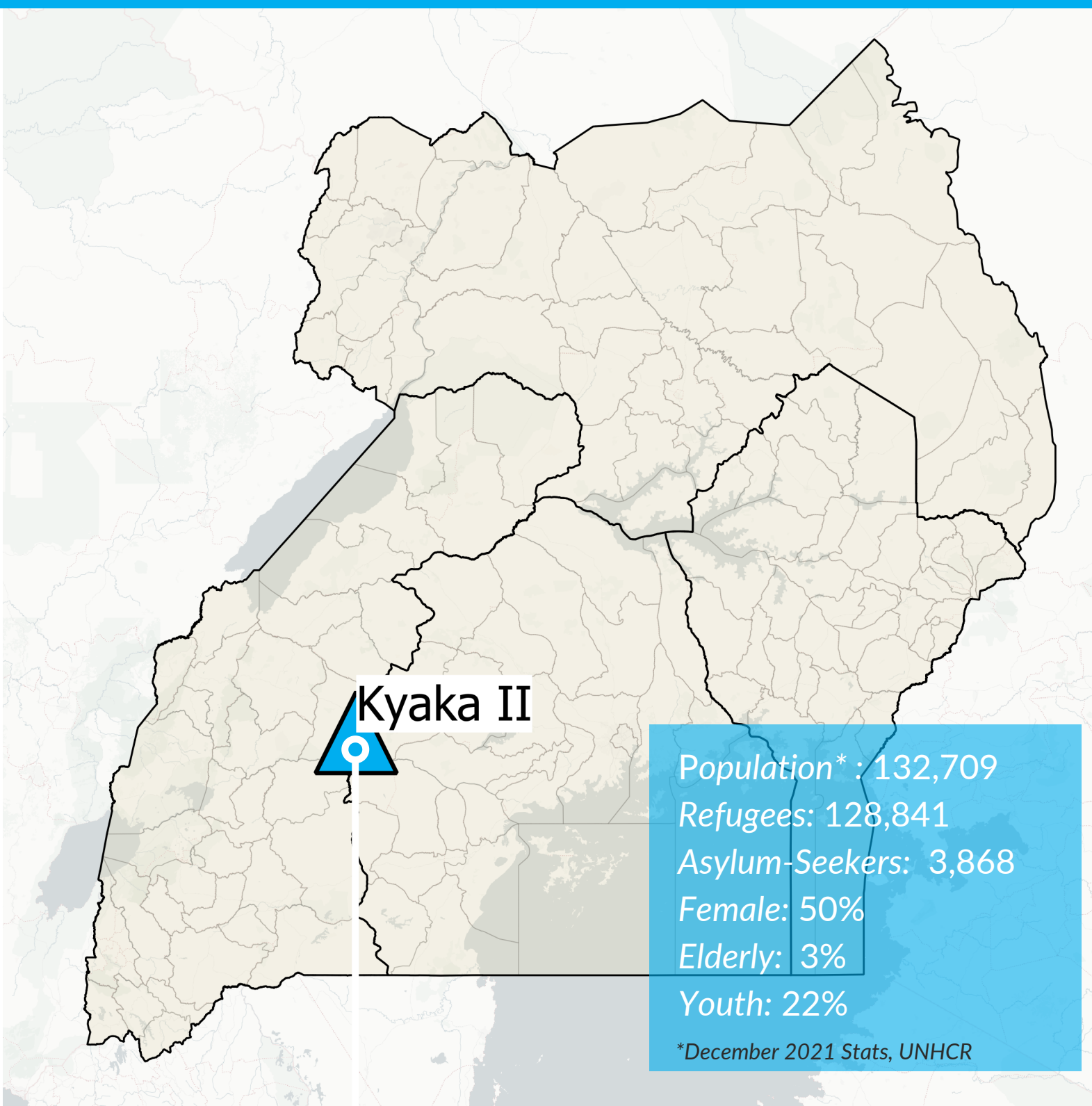


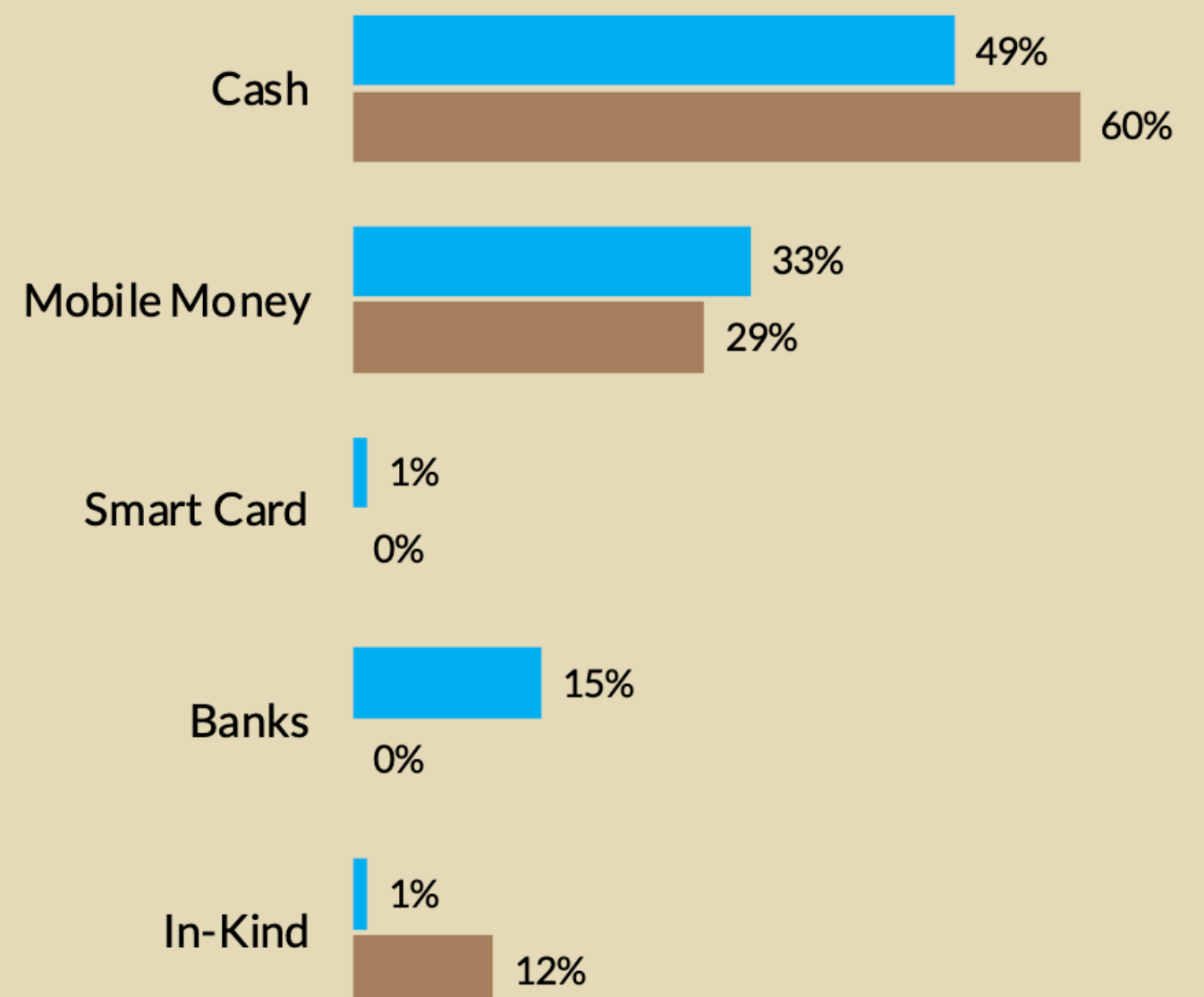
KYAKA II

REFUGEE SETTLEMENT

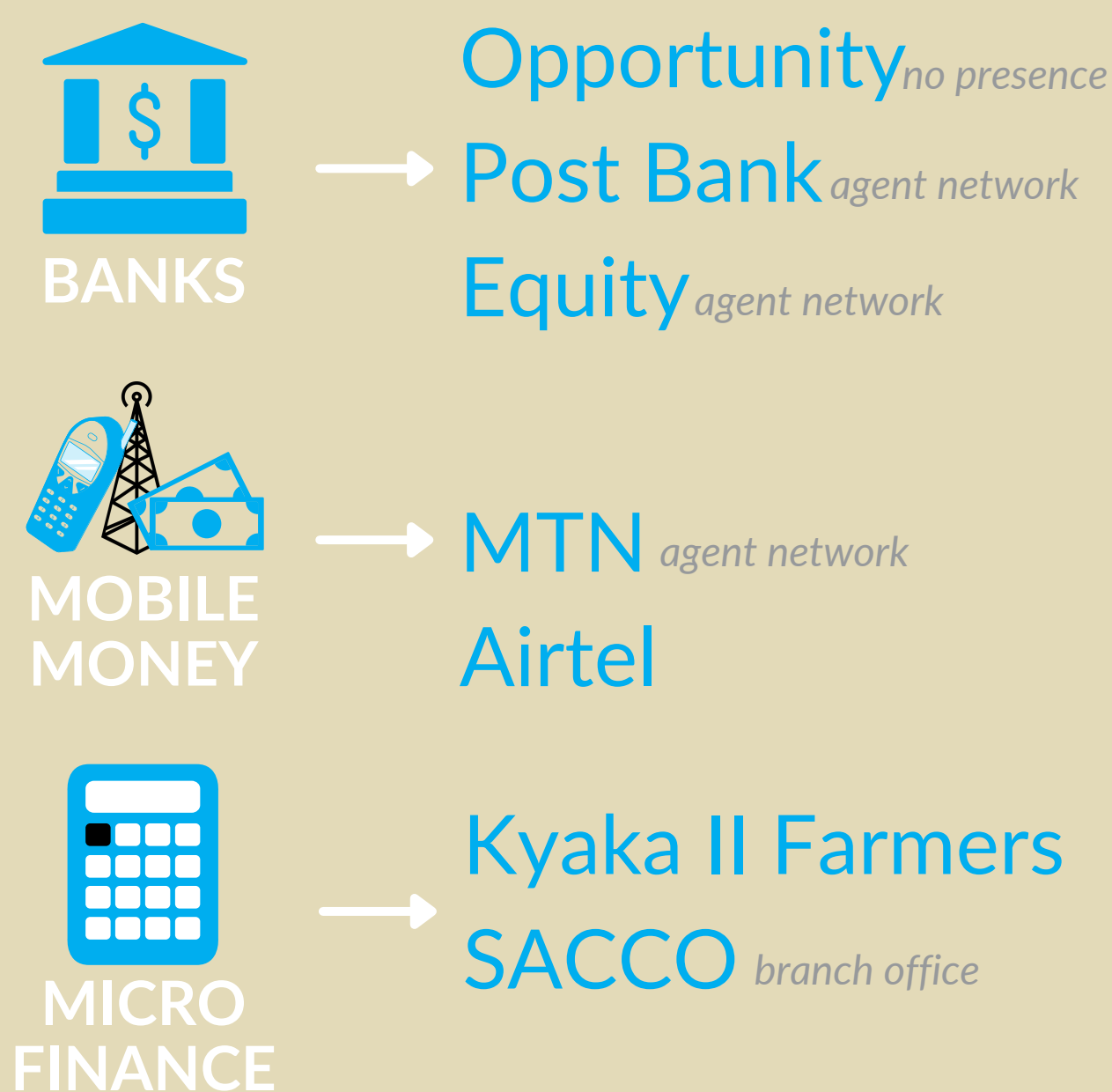
Kyaka II settlement is located in south western Uganda. In December 2021, the total settlement population was 132,709 with refugees primarily from the Democratic Republic of the Congo (126K), Burundi (3K) and Rwanda (3K).



49% OF REFUGEES PREFER CASH & 60% OF HOST COMMUNITY MEMBERS PREFER CASH



FINANCIAL SERVICE PROVIDERS**



MINIMUM EXPENDITURE BASKET (MEB)

Average yearly, per person

Full reference MEB



423,138 (UGX)

Food



248,444 (UGX)

Non-food items



83,839 (UGX)

MODALITIES CURRENTLY USED

- Cash (*Post Bank*)
- Agency Banking (*Equity Bank*)
- Bank on wheels (*Post Bank*)
- Mobile Money (*multiple operators*)

ACCESS BARRIERS ACCORDING TO USERS



Insecurity at distribution
Long distances



Lack of cash
No phone



Lack of cash
Lack of agents
Long distances



Lack of cash
Lack of agents
Complicated process

**FSP were asked, "Do you have an operational presence inside that settlement? If yes, what type of presence?" - 1) no presence, 2) agent network, 3) branch office, 4) branch office and agent network.